



## MEMORANDUM

**TO:** OSF HealthCare Saint Francis Medical Center Laboratory Clients

**FROM:** OSF HealthCare Saint Francis Medical Center Laboratory

**DATE:** December 13, 2019

**RE:** **OSF HealthCare's Contract Termination with Meridian**

We regret to inform you that our agreement with Meridian will terminate as of December 15, 2019. This termination includes all OSF facilities, providers and clinics, and OSF Home Care in Illinois.

Meridian members have no out-of-network benefit for non-emergency situations. Diagnostic imaging, laboratory testing, sleep studies, ambulatory surgery, and all other procedures and appointments must occur at an in-network facility.

The laboratory department within OSF Saint Francis **cannot** process or perform testing for patients using Meridian effective December 15, 2019. We value our relationship with you, and want to ensure you understand that if your patient has Meridian coverage, you need to send their laboratory testing to an in-network facility.

If your Meridian patient wants to continue receiving services from OSF, they will need to choose a different managed Medicaid plan. Members may contact Illinois Client Enrollment Services at 1-877-912-8880 (TTY 1-866-565-8576) to determine their options. OSF HealthCare participates in IlliniCare and Molina Medicaid plans.

We are deeply disappointed about this situation. Our Mission is to serve persons with the greatest care and love. Receiving the contractual reimbursement that OSF has earned for services provided is important to ensure that we can continue to meet the needs of those we were called to serve.

We are still open to future discussions with Meridian and hope that Meridian will realize the value of having OSF hospitals, physicians and home care in its network for its members, and enter into a new agreement sometime in the future.

If you have any questions regarding these changes as it pertains to our Client Agreement, please contact your assigned clinical representative to discuss.