

## Atlas Password Resets & User Credential Creation...

After the recent, and unexpected OSF HealthCare system downtime, the OSF IT Security group has implemented new rules and guidelines regarding the resetting of passwords and the creation of new user credentials for OSF-maintained software applications (this includes Sunquest Atlas®).

Effective May 1st, the OSF HealthCare Saint Francis Medical Center Laboratory Outreach team can no longer accept password reset or new user creation requests via email. These requests have to be called into the Outreach Laboratory Clinical Representatives or Atlas IT Specialists, as there are new security questions that have to be set up for each user on an individual basis.

The new security questions are:

- 1) First initial of Atlas user's mother's maiden name.
- 2) Month and day of Atlas user's birthday.

For any questions or concerns, or to have passwords reset and/or new users created, please contact:

Raechel Pfahl, Laboratory Outreach Clinical Representative: (309) 624-9100  
Regina Rogers, Laboratory Outreach Clinical Representative: (309) 624-9144  
Raymond Rosenberry, Laboratory Outreach Atlas IT Specialist: (309) 624-9065

## Memorial Day Holiday Staffing for the OSF Flow Cytometry department...

In observation of the Memorial Day Holiday, the OSF HealthCare Saint Francis Medical Center Laboratory Flow Cytometry department will not be staffed on Sunday, May 30th or Monday, May 31st.

If a specimen for lymphocyte subset testing (TBCEL, LAB1527 or TBLTD, LAB2347) or the HLA-B27 (LAB1897) cannot be received into the Flow Cytometry department by noon on Saturday, May 29th, it will need to wait to be collected until the following week due to stability limitations of the specimen for testing.

For any questions, please contact the OSF Laboratory Flow Cytometry department or your Laboratory Clinical Representative.

## High Sensitivity TRP I testing replaced TRP I testing at OSF HealthCare Labs...

Effective May 10th, OSF HealthCare Laboratories implemented High Sensitivity Troponin I (hs-TRP I) testing at three of its 14 hospital facilities (Peoria, Bloomington, and Rockford). At these three facilities, the hs-TRP I testing has replaced traditional Troponin I testing as it enables providers to more accurately and precisely evaluate patients with signs and/or symptoms of acute cardiac events. The individual remaining hospitals will be switching troponin testing in the future.

One of the two major differences between the new testing and the original Troponin assay is the change of measuring units for results. The hs-TRP I is measured in ng/L in comparison to the original TRP I's ng/mL. This will make the hs-TRP I appear a thousand times greater than the original TRP I's result (i.e. - a 0.035 ng/mL TRP I result would read as 35 ng/L hs-TRP I). The other big change is specimen type; the new hs-TRP I testing requires a 4 mL dark purple (EDTA) tube, and the testing is only stable for eight (8) hours post-collection. This testing is also not going to be eligible to add on to previously collected specimens as those tubes are refrigerated and the whole blood specimen for hs-TRP I testing must be kept at room temperature.

For any questions regarding these changes, please contact your OSF HealthCare Laboratory Clinical Representatives or reach out to the SFMC Core Lab Manager at (309) 624-9024.

*"Freedom is never free..."*

- Author Unknown



## Sodium Citrate Blue Top Tube Shortage...

Please be aware that OSF HealthCare Laboratories is running very low on blue top tubes as there is a national, ongoing shortage of Sodium Citrate blue top blood collection tubes (for coagulation testing—i.e. Protime, PTT, D-Dimers, Fibrinogens, etc.).

OSF is asking all clients and providers to please conserve the blue top tubes and to also NOT use the blue tubes as waste tubes in the collection process as this prospective delay and shortage could potentially last through July.

For any questions, please contact your OSF Laboratory Clinical Representative.

## Questions??

If you are an OSF Laboratory Outreach client and you have a billing-related question, please contact OSF's Patient Accounts and Access Center billing department at (309) 683-6750.

The PAAC billing agents will be happy to assist you with your inquiry.

If you have other questions, please contact OSF's Laboratory Customer Support department at (800) 533-6730 and they will direct you to the appropriate Laboratory Mission Partner.

## Specimen changes coming to Toxoplasma Antibody testing at SFMC...

Effective Monday, May 24th, OSF HealthCare Laboratories' Toxoplasma IgG and IgM Antibody testing specimen requirements will be changing slightly.

The testing will now require two full gold top tubes and both Epic and Atlas will print two specimen labels for patient testing. Also changing is the test's orderable ID; it is currently LAB1565, and it will change to LAB7184 on May 24th.

For any questions, please contact the OSF SFMC Laboratory Core department and ask to speak with the Lead Tech or contact your OSF Laboratory Clinical Representative.

## Atlas Test Updates...

### **Effective on 5/11/2021:**

- 1) OSF System Laboratory is turning on Mayo test code ACFMS (for reflex to PAVAL) and turning off obsolete code STR.
- 2) OSF System Laboratory is turning on Mayo test code HBEL1.
  - a) OSF System Laboratory is turning on Mayo test code HBEL0 (reflex to HBEL1)
  - b) OSF System Laboratory is turning on Mayo test code HPPFH (reflex to HBEL1)
  - c) OSF System Laboratory is turning on Mayo test code IEF (reflex to HBEL1)
  - d) OSF System Laboratory is turning on Mayo test code MASS (reflex to HBEL1)
  - e) OSF System Laboratory is turning on Mayo test code SDEX (reflex to HBEL1)
  - f) OSF System Laboratory is turning on Mayo test code UNHB (reflex to HBEL1)
  - g) OSF System Laboratory is turning on Mayo test code WASQR (reflex to HBEL1)
  - h) OSF System Laboratory is turning on Mayo test code WBSQR (reflex to HBEL1)
  - i) OSF System Laboratory is turning on Mayo test code WBDDR (reflex to HBEL1)
  - j) OSF System Laboratory is turning on Mayo test code WGSQR (reflex to HBEL1)
  - k) OSF System Laboratory is turning on Mayo test code EDSGP.

### **Effective on 5/10/2021:**

- 1) OSF System Laboratory is turning on OSF test code HSTRP.

**\*\*Dates below are when Mayo or OSF Beaker LIS team made changes, my changes to Atlas should go in on 5/10/2021.**

### **Effective on 4/29/2021:**

- 1) OSF System Laboratory is turning on Mayo test code RPHOC and turning off obsolete code RPOU.
- 2) Resulting changes for Mayo test code MAGU.

### **Effective on 4/26/21:**

- 1) OSF System Laboratory is turning on Mayo test code STRNG.
- 2) OSF System Laboratory is turning on Mayo test code MUC.
- 3) OSF System Laboratory is turning on Mayo test code CSFME (reflex to BRBPS).

## Homocysteine changes at OSF...

Effective Monday, May 24th at OSF HealthCare Saint Francis Medical Center Laboratories, the Homocysteine testing's (HCY, LAB1782) specimen stability will change from being stable (centrifuged) in the original mint top tube (plasma on the gel) for 6 hours and will now be stable in the original tube (plasma on the gel) for up to 12 hours before needing aliquoted.

For any questions, please contact the SFMC Core Laboratory Supervisor or your Laboratory Clinical Representative.

