

# Media Transcript for Digital Hospital

First patient Jim Stickelmaier (pronounced STICK-uhl-MEYER)

**"I had my own bed to be in. I have my easy chair to sit in. I have my wife and my daughter with me to keep me company and they didn't have to worry about driving through all the traffic. It was really a good deal." (:16)**

**"I would say definitely try it. I think they'll find out that it was a lot easier and a lot nicer to be at home than in the hospital." (:09)**

**Jim's wife Karen Stickelmaier**

**"I'm pleased to say that we had such a remarkable group of people that come in here and they were so happy. You know, and *we* were happy. We were looking forward to (sic) ... if they said they were going to come at 2:30, they were out here changing into their, you know, everything (protective clothing). So they could come in here and we really enjoyed just having them here. They did a wonderful job."**

**Dr. Paul Moots, chief medical officer for OSF OnCall Digital Hospital**

**"Somebody requiring surgery is not going to be an ideal candidate for this program. But, other things that would require IV antibiotics, or even occasional imaging, lab draws – all those patients would qualify for this program." (:15)**

**"The patient will have a personal safety device that will allow them to contact the command center, even if they're not able to reach the phone. We'll have a back-up electricity device in their home and we'll have internet connectivity provided by the digital hospital." (:23)**

**Cassie Worrick, an advanced practice provider (APP) who helped screen Stickelmaier in the ED and cared for him at home**

**"They do not necessarily have to have someone living with them, absolutely not. Of course, we take into account if there's any cognitive impairment and what that might look like. Mobility issues and what that might look like. But, it's all on an individual basis and what makes sense." (:16)**

**"OSF has done a wonderful job, setting us up for different situations, knowing how to tackle everything, so that when we had our first patient, it was really smooth which, I think was from practicing all the 'what ifs.'" (:15)**

**Suzanne Hinderliter, director of Digital Care Development for OSF OnCall**

**"We learned a lot about taking care of patients in the home and how valuable it was to meet the patients in their home and give them care where they were, make them feel comfortable and safe and provide a really good experience, help them manage their care because in the end, these patients are going to need to manage themselves and manage their care and their chronic diseases and medications throughout the rest of their life. And so we're there to help make that possible in their home to ensure that we're decreasing any barriers that they have." (:39)**

**"I think we've invested in this as a program moving forward and knowing that this is going to be valuable in the way of the future," says Hinderliter. "We always have to be looking at the next thing and how can we make the care better for our patients? How can we take care of patients in a different way?" (:20)**