

## **Transcript of Media for MIC One Year Anniversary**

**Jennifer Junis, Senior Vice President for OSF OnCall Digital Health**

**“So if you have a question in the middle of the night, you don't have to go to an emergency department, or you don't know who to call. You can reach out to us and it's through text messaging or calls and we're available. So that's really the transformation piece. Is that we're not episodic but we're really meeting patients where they are and where they need us the most, at the times that they need us.” (:24)**

**“Year two is about optimization, and coordination and collaboration, and really continuing to work together to understand all of our different components of the holistic care of a patient and how we all play such a big role in that.” (:20)**