

Transcript of media clips for OSF OnCall Digital Hospital Patient Pam Anderson of Morton

The technology installed for Anderson to communicate was easy to use.

“The phone ... you don't dial it. You just pick it up and it rings directly to the (digital health) center. And once you do that, then somebody will appear on the iPad. So, if you do need something, you're actually speaking to someone (you can see). You're not just talking on the phone. And, they're extremely prompt in answering. So there really isn't, in my opinion, a lot of technology involved. Thank heavens,” Anderson says with a laugh. (:26)

Anderson enjoyed visits from her in-home care team.

“They're friendly; they're well informed. They explain everything to you. Always cheerful. I mean I absolutely adored them. I missed them when they were no longer coming.” (:15)

Three meals a day were delivered to Anderson's door daily from the kitchen at OSF Saint Francis Medical Center.

“I found the food really good. So yeah, that really worked out nice also. My husband doesn't really know how to cook much. He tries but he's not very good at it. So that was absolutely ideal.” (:18)

Anderson was more relaxed at home and thinks that helped her recover faster.

“I think a lot of times with illness, your frame of mind also helps. And I think this just puts you in a more positive frame of mind and I think you recover sooner. You're more relaxed. You're not worried. ‘When am I going home? When am I going home?’ You're already there!” (:18)