

TRANSCRIPT OF MEDIA- OSF OnCall expands remote monitoring for babies, toddlers with respiratory viruses

Mary Stapel, MD, lead physician for Community Care for OSF HealthCare Saint Francis Medical Center

"For the more common cold type symptoms, we can recommend the conservative treatments at home nasal saline with some suctioning, a cool mist humidifier you know, just kind of frequent, small feedings to optimize keeping that child hydrated." (:17)

Clinical Digital Care Supervisor Rose Smith, RN, OSF OnCall

"They love having support anytime in the day, however they want to do it – text message, phone call, anything. They can send us pictures. We've really kind of taken that to tailor what parents need to feel comfortable taking their children home, you know, from a clinic; from the hospital during the scary time." (:15)

"So we have a pulse oximeter to monitor oxygen levels and their heart rate and then we have a thermometer and we also provide saline spray, and then a bulb syringe. A lot of parents, when their babies are born, they use them in the hospital, but they might not know that they can use them to help relieve any secretions especially before feeding their children." (:20)

"If they think their child looks off, we just have another set of eyes. The providers will look at it (to see if they need a higher level of care). Sometimes our nurses can tell the parents you know, 'We think they need to be seen. Can we do a video visit just before you take your child out, especially now that it's colder out?' You know, we don't want them if they're having trouble breathing to go outside, but we really just focus on what works best to still get them the care that they need." (:23)